POLLING WILL TAKE PLACE ON 7th MARCH, 2018

Voting will start at 7:00 am and end at 5:00 pm.

NATIONAL ELECTORAL COMMISSION STRUCTURE

NEC-HQ National Electoral Commission - Head Quarters

NEC-DEO National Electoral Commission - District Electoral Officer

PCM Poling Centre Manager

PO Presiding Officer

POLLING STATION STAFF
1. GENERAL INFORMATION

TYPES OF ELECTIONS FOR WHICH POLLING WILL BE CONDUCTED
1. Presidential elections
2. Parliamentary elections *(conducted in 132 constituencies)*
3. Chair/Mayor elections *(conducted in 22 localities)*
4. Councillors elections *(conducted in 446 wards, out of which 12 are multi-member wards)*

WHAT IS THE POLLING CENTRE AND THE POLLING STATION?
A “Polling Centre” is the same location as 2016 Voter Registration Centres and is the location where voting for the 2018 elections will take place. A Polling Centre can have a single Polling Station or a number of Polling Stations. Each Polling Centre has a five digit code. *Example (12335)*
A “Polling Station” is the place within the Polling Centre where the polling officials work to Conduct the voting and count the votes. Each Polling Station will process at most 300 voters. Each Polling Station has a number. *Example (Station 01, Station 02 …).*
Voters assigned to each station according to the alphabetical order. *Example: Surname started with A will be in polling station number 1 and so on.*

WHO ARE THE AUTHORISED VISITORS TO THE CENTRE AND STATIONS?

<table>
<thead>
<tr>
<th>Authorized visitors</th>
<th>Permitted in a Polling Station at any one time (maximum)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local /Domestic Observers</td>
<td>One from each observer organisation, they can move from Station to Station in the Centre.</td>
</tr>
<tr>
<td>International Observers</td>
<td>Two from each observer organisation, they can move from Station to Station in the Centre.</td>
</tr>
<tr>
<td>Party/Candidate Agents</td>
<td>One from each party or independent candidate, as assigned to the Station</td>
</tr>
<tr>
<td>Media Representatives</td>
<td>One team at any time, they can move they can move from Station to Station in the Centre.</td>
</tr>
</tbody>
</table>

WHO, HOW AND TO WHOM CAN COMPLAIN?
Three categories can lodge a complaint;
Either written or oral complaint; both are accepted. All formal complaints, including oral complaints, must be recorded in the Presiding Officer or Polling Centre Manager’s Journal, and must be signed by both the complainant and the polling official receiving it. One can complain either to Presiding Officer or Polling Centre Manager; during the polling or counting processes.
2. ELECTORAL MATERIALS

WHAT ARE THE ELECTORAL MATERIALS?
Electoral Materials include both Sensitive & Non Sensitive Material

SENSITIVE MATERIALS
• Ballot papers
• Register of Voters
• Official validating stamp
• Indelible ink

NON SENSITIVE MATERIALS
• Ballot Box
• Security seals
• Voting screens
• Presiding Officer’s Journal
• Polling Centre Manager’s journal
• Tamper Evident Envelope

FORMS
• Reconciliation & Results Forms
• Record of Seals Form
• Record of the Count Worksheet- for Multi Member Ward
• Material Transfer Form 1, 2, 3, 4
• Polling Centre Manger Summary of Responsibilities

Polling Centre Kit it comes in two boxes:
• Polling Center Kit 1: Includes sensitive materials (ballot papers, Forms and it is center specific.
• Polling Center Kit 2: Includes non-sensitive materials like seals, barrier, tapes, Journals, pens ...etc.

Polling Station Kit it include all non-sensitive items required to carry out the polling and counting processes in a station. The Polling Station kits are not polling-station specific, and therefore any Polling Station kit can be deliverd to any polling station.
SAMPLES OF ELECTORAL MATERIALS
OPENING THE POLL BEFORE 7 AM

Set up the Polling Centre;

- Before 7 am, the Presiding Officer distributes the electoral materials to each Presiding Officer, in full view of Agents and Observers if available;
- Put up directional signs on the building or around the area housing the polling center and stations with the assistance of the polling staff;
- The Polling Centre Manager directs all Presiding Officers to start the setup of their stations;

SET UP THE POLLING STATION

The Presiding Officer start to allocate the tasks of his/her team

- Reminds the polling staff about their duties and responsibilities;
- Puts up directional signs on the outer wall of the station with the assistance of the polling staff;
- Sets up the station layout, and make sure that voting screens are well assembled;
- Writes the required information on the cover page of the Presiding Officer’s Journal;
- Pastes the three stickers on each of the four ballot boxes;
- Opens the ballot boxes one after the other and allow those present to see the empty boxes;
- Seals the ballot boxes and record the seals number in the Record of Seals Form;
- Fills out on the cover of four envelopes for spoiled ballot papers for each election;
- Hands over to each polling staff the required materials to perform their duties;
- Writes the Polling Station number on the four Reconciliation and Result Forms (RRF) and;
- Writes the number of ballots received for each of the four elections on Section A of the RRF;

AT 7 AM

- Announces that the Polling Station is open for voting.
**VOTING STEPS**

What is the General Voting Steps?

**STEP 1:** Voter joins the queue of the polling station, Polling Station Queue Controller checks that voter name belongs to the Polling Station, then allow the voter to enter the Polling Station.

**STEP 2:** Voter Identification Officer collects Voter ID Card from the voter, cross checks that the voter’s finger is not inked and verifies details of the voter in the Register of Voters; Ask the voter to sign or thumbprint the Register of Voters, and then directs the voter to Ballot Paper Issuer 1 (for Presidential & Parliamentary ballots);

**STEP 3:** Ballot Paper Issuer 1 validates Presidential & Parliamentary ballots with the official stamp and in neutral way informs the voter on how to mark the ballot; folds the two ballots and hand them over to the voter; directs him/her to the voting screen 1;

**STEP 4:** Voter moves to voting screen 1, marks and folds the two ballots one after the other, then exits the voting screen 1 and casts the two ballots in the Presidential & Parliamentary ballot boxes under close supervision of the Ballot Box Controller 1 who directs voter to Ballot Paper Issuer 2 (*Chair/Mayor and Councillors’ ballots*);

**STEP 5:** Ballot Paper Issuer 2 validates Chair/Mayor and Councillors ballots with the official stamp; Ballot Paper Issuer 2 informs in neutral way the voter on how to mark the ballots; folds the two ballots and hand them over to the voter and directs him/her to voting screen 2

**STEP 6:** Voter moves to voting screen 2, marks and folds the two ballots one after the other; exits the voting screen 2 and casts the two ballots in the Chair/Mayor and Councillors boxes under supervision of Ballot Box Controller 2 who also inks the left index finger of the voter and asks her/him to leave the Polling Station.
WHO WORKS IN THE POLLING CENTRE AND STATION?
What are their Task and Responsibilities?
Polling staff are the personnel responsible for running Polling Centres and Polling Stations and processing voters. 2 staff assigned to each centre and 7 staff assigned to each station

POLLING CENTRE STAFF
Polling Centre Manager
• Manages the Polling Centre, and reports to the Ward Coordinator.
• Trains polling staff
• Receives electoral materials and oversees the arrangements in and around the Polling Centre
• Ensures that voting and counting take place in an orderly manner and according to procedures
• Oversees the distribution and retrieval of materials from the Ward Coordinator to the Polling Centre/Polling Station and vice versa
• Completes the necessary forms for the Polling Centre
• Checks the packing is according to procedures, and pack the centre materials
• Reports to the higher level as instructed

Polling Centre Queue Controller
• Manages overall queue control at the Polling Centre
• Assists voters by directing them to the correct Polling Station
• Ensures voters with special needs (person with disabilities, aged, nursing and pregnant women) have priority in the queue

POLLING STATION STAFF
Presiding Officer
• Manages the assigned Polling Station
• Trains polling staff (together with Polling Centre Manager)
• Supervises polling staff to ensure the integrity and procedural accuracy of the polling operation
• Counts the ballots at the Polling Station
• Ensures that all documentation required for the Polling Station is completed correctly
Polling Station Queue Controller
- Controls the entrance and exit of the Polling Station so that only authorised persons are allowed.
- Ensures that the queue is maintained in an orderly manner throughout the day.
- Ensures that voters with special needs (person with disabilities, aged, nursing and pregnant women) have priority in the queue.

Voter Identification Officer
- Verifies the presence of each voter on the Register of Voters.
- Instructs the voter to sign/thumbprint the Register of Voters.
- Verifies that the voter has not already voted (no traces of ink).
- Directs the voter to the Ballot Paper Issuer 1.

Ballot Paper Issuer 1
- Validates the Presidential & Parliamentary ballot papers using the NEC validation stamp.
- Issues the Presidential & Parliamentary ballot papers to the voter and instructs on how to mark them.
- Directs the voter to a vacant voting screen and points out the Presidential & Parliamentary ballot boxes.
- Issues the Tactile Ballot Guide to voters with special needs for the presidential and parliamentary elections.
**Ballot Box Controller 1**
- Makes sure that voters exiting from the first voting screen go directly to the Presidential & Parliamentary ballot boxes
- Guards the Presidential & Parliamentary ballot boxes to ensure that all voters deposit their ballots in the appropriate ballot box
- Directs the voter to Ballot Paper Issuer 2

**Ballot Paper Issuer 2**
- Validates the Chair/Mayor & Councillor ballot papers using the NEC validation stamp
- Issues the Chair/Mayor & Councillor ballots to the voter and instructs on how to mark them
- Directs the voter to a vacant voting screen and points out the Chair/Mayor & Councillor ballot boxes
- Issues the Tactile Ballot Guide to voters with special needs for the Chair/Mayor and Councillor elections

**Ballot Box Controller 2**
- Makes sure that voters exiting from voting screen 2 move to the Chair/Mayor & Councillor ballot boxes
- Guards the Chair/Mayor & Councillor ballot boxes to ensure that all voters deposit their ballots in the appropriate ballot box
- Ink the voter’s left index finger
- Invites the voter to leave the Polling Station
POLLING STATION LAYOUT
HOW TO MARK YOUR BALLOTS?

WITH A PEN

With your finger

For each ballot, put one mark inside the box next to candidate of your choice

WHAT KIND OF SUPPORT THE POLLING STAFF CAN GIVE TO PEOPLE ASKING FOR ASSISTANCE?

• If a voter can’t stand/walk (wheel chair) or aged Table-Top Screen is provided
• If a voter is blind/visually impaired or aged – TBG is available and the voter can have a helper if needed
• If a voter is illiterate TBG is available, and the voter can have a helper

HOW TO USE TACTILE BALLOT GUIDE?

All voters using the TBG, must be careful to keep their mark within one box against the candidate(s) of their choice

HOW TO USE TABLE TOP SCREEN?

WITH YOUR FINGER

WITH A PEN
WHAT IS RRF FORM? WHEN THE PO WILL FILL IT? HOW THE PO WILL FILL IT?

For all the four types of elections there will be 3 sets of RRFs for each election: One set for NEC, First original white copy, and four carbon copies. Two sets for Party/Candidate Agents and Observers, first original, and four carbon copies all in white. Copies should be kept together until the end of all processes. Copies should be divided ONLY after the form is fully filled in.
CLOSE THE POLLING CENTRE
At 5 pm the poll closes.
Voters standing in the queues at this time can still vote. Any person joining the queue after 5pm should not be allowed to vote.
At 5 pm or After 5 pm depend on the number of voters in the polling station queue.

CLOSE THE POLLING STATION
The Polling Station Queue Controller should not allow voters who arrive after 5pm to join the queue. After the last voter in the queue has voted, polling closes.

The Presiding Officer will:
• Inform polling staff and Party/Candidate Agents that the poll is closed.
• Seal the slot of the four ballot boxes and record the number of each of the seals in the Record of Seals Form.
• Fill the RRFs, he/she starts with Presidential ballot box and subsequently Parliamentary, Chairs/Mayors and Councillors ballots.
• Bring Tamper Evident Envelope TEE 6a, and fill in the information on the TEE for Presidential election, and safely store the four unsealed TEEs 6 in safe and visible place.
• Record the names of the party/Candidate Agents and Observers present for the counting Collect all other polling materials and put them on aside table in safe and visible place.
• Start preparing the Polling Station for the counting processes.
WHAT ARE THE COUNTING STEPS?

The counting of the ballots will be done in five steps, and these are:

1. **Screening**: This stage is aimed at identifying and putting aside ballots that were misplaced in the wrong ballot box during the polling process.

2. **Reunification**: Through the reunification process, misplaced ballots will be placed in their correct ballot box and joined with the group of ballots they belong to.

3. **Reconciliation**: Reconciliation means checking that the number of ballot papers in each ballot box is equal to the number of ballots handed out to voters in that specific Polling Station. Also, this step is meant to note an accurate record of the number of ballot papers used in each Polling Station.

4. **Sorting**: During this phase, the ballot papers are sorted by candidates.

5. **Counting**: During this phase, the total votes.
### Counting Procedures

#### STEP 1 SCREENING
- First open **Presidential Ballot Box**,  
- Identify ballots that have been mistakenly cast in the wrong ballot box during polling.  
- Put aside any misplaced ballots in one envelope and the box will be then sealed again.

- Do the same process for:  
  - **Parliamentary Ballot Box**,  
  - **Mayor/Chair Ballot Box** and  
  - **Councillors Ballot Box**,  
  each time one ballot box only.

#### STEP 2 REUNIFICATION Presidenial Ballot Box
- Open Presidential Ballot Box  
- Retune misplaced Presidential ballot papers to its box

#### STEP 3 RECONCILIATION Presidenial Ballot Box
- Count the Ballot papers of the Presidential Ballot Box  
- Check all ballot papers have stamp from the back, and put them into two piles stamped and unstamped  
- Makes bundles of 50 ballot papers of stamped ballots  
- Fill section A of the RRF After Reunification step (H and I) rows

#### STEP 4 SORTING Presidential Ballot Box
- Make paper mark with names of all candidates and for the invalid  
- Open one band and take a ballot paper, one at a time to declare the voter’s choice of candidate in each ballot paper  
- Place the ballot paper in the stack for the candidate  
- When there is invalid ballot paper place it in the invalid stack if any

#### STEP 5 COUNTING Presidential Ballot Box
- Count votes for each candidate, repeat the count twice  
- Record the number of votes for each candidate in section B of the RRF  
- Fill in J, K, L and M rows in section B of the RRF  
- Collect all of the valid ballot papers bundles, and make a separate bundle for the invalid ballot papers  
- Place the ballot papers bundles inside the Presidential ballot

#### STEP 6 REPEAT steps 2, 3, 4 and 5 for:  
- **Parliamentary Ballot Box**  
- **Mayor/Chair Ballot Box** and  
- **Councillors Ballot Box**  
Each time one ballot box only.
### 5. HOW TO DO THE PACKING?

#### Packing in TEEs

<table>
<thead>
<tr>
<th>Items</th>
<th>TEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• RRF 1 - Presidential election - Original copy <strong>WHITE</strong></td>
<td><strong>TEE 1</strong>&lt;br&gt;To: Regional Tally Centre</td>
</tr>
<tr>
<td>• RRF 2 - Parliamentary elections - Original copy <strong>WHITE</strong></td>
<td><strong>TEE 2</strong>&lt;br&gt;To: National Tally Centre</td>
</tr>
<tr>
<td>• RRF 3 – Chair/Mayor elections - Original copy <strong>WHITE</strong></td>
<td><strong>TEE 3</strong>&lt;br&gt;To: District Tally Centre</td>
</tr>
<tr>
<td>• RRF 4 - Councillors elections - Original copy <strong>WHITE</strong></td>
<td><strong>TEE 4</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 1 - Presidential election - First copy <strong>BLUE</strong></td>
<td><strong>TEE 6a</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 2 - Parliamentary elections - First copy <strong>BLUE</strong></td>
<td><strong>TEE 6b</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 3 - Chair/Mayor elections - First copy <strong>BLUE</strong></td>
<td><strong>TEE 6c</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 4 - Councillors elections - First copy <strong>BLUE</strong></td>
<td><strong>TEE 6d</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 1 - Presidential election - Second copy <strong>PINK</strong></td>
<td><strong>TEE 6a</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 2 - Parliamentary elections - Second copy <strong>PINK</strong></td>
<td><strong>TEE 6b</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 3 – Chair/Mayor elections - Second copy <strong>PINK</strong></td>
<td><strong>TEE 6c</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 4 - Councillors elections - Second copy <strong>PINK</strong></td>
<td><strong>TEE 6d</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• RRF 1 - Presidential election - Third copy <strong>YELLOW</strong></td>
<td><strong>TEE 6a</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Used Stubs, Spoiled ballots (in envelope) and Unused ballots (with stubs)&lt;br&gt;Place TEE 6a in Presidential Ballot Box</td>
<td></td>
</tr>
<tr>
<td>• RRF 2 – Parliamentary elections - Third copy <strong>YELLOW</strong></td>
<td><strong>TEE 6b</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Used Stubs, Spoiled ballots (in envelope) and Unused ballots (with stubs)&lt;br&gt;Place TEE 6b in Parliamentary Ballot Box</td>
<td></td>
</tr>
<tr>
<td>• RRF 3 – Chair/Mayor elections - Third copy <strong>YELLOW</strong></td>
<td><strong>TEE 6c</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Used Stubs, Spoiled ballots (in envelope) and Unused ballots (with stubs)&lt;br&gt;Place TEE 6c in Chair/Mayor Ballot Box</td>
<td></td>
</tr>
<tr>
<td>• RRF 4a or 4b – Councillors elections - Third copy <strong>YELLOW</strong></td>
<td><strong>TEE 6d</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Used Stubs, Spoiled ballots (in envelope) and Unused ballots (with stubs)&lt;br&gt;Place TEE 6d in Councillors Ballot Box</td>
<td></td>
</tr>
<tr>
<td>• Polling Station RV&lt;br&gt;“Supplementary RV” only last station&lt;br&gt;Presiding Officer’s Journal&lt;br&gt;Record of Seals Form (RSF)&lt;br&gt;Original Record of the Count Worksheet&lt;br&gt;only for Multi-Member wards&lt;br&gt;Unused plastic seals&lt;br&gt;Copies of UNUSED RRFs (for party/candidate agents and/or observers)</td>
<td><strong>TEE 4</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Indelible ink&lt;br&gt;Tactile Blind Guide TBG&lt;br&gt;Official stamps&lt;br&gt;Inkpad</td>
<td><strong>TEE 5</strong>&lt;br&gt;To: District Office</td>
</tr>
<tr>
<td>• Polling Centre Manager Journal&lt;br&gt;Polling Centre RV&lt;br&gt;Polling Centre Manager Summary Checklist</td>
<td><strong>TEE 7</strong>&lt;br&gt;To: District Office</td>
</tr>
</tbody>
</table>
6. PROCEDURES FOR MULTI-MEMBER WARDS

The Ballot Paper Issuer 2 must inform the voters on how to mark the ballot for Councillors.
He/she says: **Make as many marks with a pen or thumbprint for candidates as the number of Councillors to be elected in your specific ward.**
**Example:** If 4 Councillors to be elected the voter must be asked to mark up to 4 candidates.

**Note:** In the Multi-Member Wards, the results recorded after the count of the votes will not be the same as in the other Reconciliation and Result Form 4 b, as ballot papers will be marked several times.

**HOW TO MARK YOUR BALLOTS?**

**WITH A PEN**

**WITH YOUR FINGER**

Put one mark inside the box next to candidate of your choice
SAMPLES OF VALID AND INVALID BALLOT PAPER

SAMPLES OF VALID BALLOT PAPER

SAMPLES OF INVALID BALLOT PAPER
# Polling Centre Manager Summary of Responsibilities

## BEFORE POLLING

1. Receive the Electoral Materials, keep it in safe place and fill out MTF1.

2. Set up the Polling Centre with assistance of the other polling staff, earlier to the start of Polling.

## ON POLLING DAY

3. Be present at 6 am on Polling day, ensure that the center is open on time 7 am.

4. Ensure distribution of materials to the Presiding Officer and fill out MTF2.

5. Write the Centre name and number in the Polling Centre Manager’s Journal.

6. Report to the Ward Coordinator as he/she will be instructed.

## DURING POLLING

7. Monitor and ensure that the polling staff follow polling and counting procedures accurately by checking the stations during the day.

8. Deal with the Media, Observers and Agents at the centre when required.

9. Deal with complaints raised at the Polling Centre level.

10. Record relevant important events and complaints in the Polling Centre Manager’s Journal, and refer issues which cannot be resolved within the Polling Centre to the Ward Coordinator.

## DURING COUNTING

11. Oversee the counting process at the Polling Stations, and ensure accurate filling of the Reconciliation and Result Form. Check if:
   - Polling station number is recorded on all RRF
   - All rows from A to M are filled up in all RRF
   - Presiding Officer signed and stamped all RRF
   - Green copies of all RRF’s have been placed on the wall of the PS
   - Copies from all RRF’s of Party/Candidate Agents have been handed to them

## DURING PACKING

12. Check if the content of each of the TEEs is according to list (all samples of TEEs will be inserted).

<table>
<thead>
<tr>
<th>TEE 1</th>
<th>TEE 2</th>
<th>TEE 3</th>
<th>TEE 4</th>
<th>TEE 5</th>
<th>TEE 6a</th>
<th>TEE 6b</th>
<th>TEE 6c</th>
<th>TEE 6d</th>
<th>TEE 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>✅</td>
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<td>✅</td>
<td>✅</td>
<td>✅</td>
</tr>
</tbody>
</table>

13. Collect all Materials from all stations and fill out MTF 3.


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**Name of Polling Centre Manager:**

**Address:**

**Contact Number:**

**Date:**

**Signature:**
COUNTING PROCEDURES FOR MULTI-MEMBER WARDS

The Presiding Officer will:

- Remove the rubber band of the first bundle of 50 ballots and examine them one by one.
- Sort that ballot paper in the stack of invalid ballots in case of any
- Read aloud the total number of valid votes marked in the ballot paper in case it is marked for as many candidates as there are councilors to be elected in that particular ward, or less.
- The Voter Identification Officer will enter the votes obtained by candidates in the Record of the Count Worksheet.
- This same information will be entered in the journal or in a blackboard by one of the Ballot Paper Issuers assigned to this task.
- After the counting of the first bundle of ballots has concluded, add all valid votes marked in the 50 ballots.
- Add the total of votes obtained by all candidates, by first totaling the votes obtained by each candidate, and
- Compare the results of the Record of Count worksheet against the ones on the Presiding Officer Journal/blackboard, if the numbers do not match, the Presiding Officer will repeat the count of vote until there is no discrepancy. When the numbers are equal, continue with the other bundles of 50 ballots and repeat the same procedure.
- Enter all results in (Section B of the RRF 4b) after all the ballots have been checked and all the valid votes have been counted for each candidate.
- Count the invalid ballots, and record in the Reconciliation and Result Form RRF 4 b.